

# Maryland



## *Voice of the Chesapeake*

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### **Greetings, Maryland IAWP Members and Friends,**

I just attended the "Give 'Em the Pickle" training, sponsored by IAWP and presented by our Maryland Chapter IAWP Education

Chair, Nancy Fink, in Hagerstown. We had 38 attendees, including partners from DSS, DORS, Commission on Aging and Hagerstown staff. It was great. Everyone is still talking about it and putting the information to work. The training is so much fun - the film is very entertaining while making the point of providing our customers what they want and need. This is your IAWP Chapter at work - training/educating and bringing partners together.



We are in the process of planning the Educational District IV Conference, which will be

held in Hagerstown on Friday, November 2<sup>nd</sup>. The District Conference will include members and guests from all four regions, West Virginia, Virginia, DC, and Maryland. We have invited Secretary Perez, Deputy Secretary

Howie, Assistant Secretary Moser, and Assistant Secretary Wendel, and are hoping that all four

are able to attend. We want to show off Maryland and our success with the Unemployment Insurance and Workforce Development divisions. We also are inviting their counterparts from the other regions.

If you have an idea for a particular training or topic you would like us to feature at the conference, please let me know. My email address is [ssnyder@dllr.state.md.us](mailto:ssnyder@dllr.state.md.us). Our goal is to give you the training or information that you want.

We have a new Legislative Chair, Cindy Quail, and a new International Chair, Vicky Geiger. Both are new members who wasted no time in getting involved in our organization. Look further in this newsletter to learn more about them. Thanks to Cindy and Vicky for stepping up and accepting these positions in Maryland IAWP.

We are looking for a Membership Chair for this current year. Membership is part of the lifeblood of IAWP and helps provide the funds for our Training Institutes each year. The person filling this position will 'talk' and promote membership to maintain current and recruit new members. He/she will also maintain an Excel file on members and correspond with International. Interested? Let me know ([ssnyder@dllr.state.md.us](mailto:ssnyder@dllr.state.md.us)).

Enjoy the rest of your summer!  
Suzette Snyder, Maryland Chapter President

#### **INSIDE THIS ISSUE**

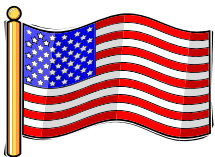
- ◆ New VA Clinics Opening throughout the United States
- ◆ One-Stop Center Helping Ex-Offenders



## The Pickle Is On The Move

August 10 - Baltimore City  
August 22 - UMBC Career Center and Shriver Center  
September 7 - Frederick County  
September 27 - GCDF Class  
October 16 - Anne Arundel County

Do you want to schedule "The Pickle" in your area? Contact Nancy Fink at [nfink@dldr.state.md.us](mailto:nfink@dldr.state.md.us)



### Veteran Update

## VA Opening 38 New Clinics: World-Class Health Care Brought Closer to More Veterans

WASHINGTON – To bring the world-class health care of the Department of Veterans Affairs (VA) closer to where veterans live, Secretary of Veterans Affairs Jim Nicholson announced plans to open 38 new community-based clinics in 22 states.

"VA is committed to providing world-class health care to the men and women who have served this nation," Nicholson said. "These new clinics will bring VA's top-notch care closer to the veterans who have earned it."

With 153 hospitals and about 700 community-based clinics, VA operates the largest integrated health care system in the country. VA's health care budget of more than \$34 billion this year will provide health care to about 5.5 million

people during nearly 800,000 hospitalizations and 60 million outpatient visits.

"Community-based medicine is better medicine," said Dr. Michael Kussman, VA's Acting Under Secretary for Health. "It makes preventative care easier for patients, helps doctors have closer relationships with their patients and permits easier follow-ups for people with chronic problems."

The new facilities called community-based outpatient clinics, or CBOCs, will become operational by October 2008. Local VA officials will keep communities and their veterans informed of milestones in the creation of the new CBOCs.

A list of the new community clinics follows:

### VA's Proposed Sites for New Outpatient Clinics

- Alabama** -- Childersburg
  - Arkansas** -- Pine Bluff
  - Florida** -- Jackson and Putnam
  - Georgia** -- Camden and Stockbridge
  - Idaho** -- North Idaho
  - Indiana** -- Elkhart County and Knox
  - Iowa** -- Carroll, Cedar Rapids, Marshalltown and Shenandoah
  - Kansas** -- Hutchison
  - Kentucky** -- Berea, Daviess and Grayson County
  - Maryland** -- Andrews Air Force Base and Ft. Detrick
  - Michigan** -- Alpena County and Clare County
  - Missouri** -- Branson and Jefferson City
  - Montana** -- Cut Bank and Lewistown
  - Nebraska** -- Bellevue
  - South Carolina** -- Aiken and Spartanburg
  - South Dakota** -- Wagner and Watertown
  - Ohio** -- Hamilton and Parma
  - Tennessee** -- Hawkins and Madison
  - Utah** -- Western Salt Lake Valley
  - Virginia** -- Charlottesville
  - Washington** -- Northwest
  - West Virginia** -- Monongalia
- Submitted by Zella Brown, Veterans Chair

## **Welcome, New Board Members!**

Two new Maryland IAWP members have stepped forward to assume key positions on our Executive Board. **Cindy Quail** is our new Legislative Chair, and **Vicky Geiger** will handle the duties of International Chair.

A native of Southern California, **Cindy Quail** has been married for 26 years to Don Quail. They have two sons, John, 23, and Mike, 21, and have resided in Boonsboro, MD since 1993. Prior to that time, and courtesy of the U.S. Marine Corps, they lived in Sacramento, CA; Virginia Beach, VA; Los Angeles, CA; and San Diego, CA, among other locales. Before marriage and becoming a professional mover, Cindy graduated from California State University, Long Beach with a B.A. in Political Science and attended graduate school at Willamette University in Salem, OR.

Prior to joining the staff at the Hagerstown One-Stop, Cindy owned and managed a sporting goods business in Hagerstown. She is an avid baseball fan, environmentalist and--even though the Chesapeake is not the Catalina Channel--still hopes there is a sailboat in her future.

Cindy brings legislative experience to her new role. Her background includes serving on the Washington, DC staff of a U.S. Senator, working as a confidential assistant to a U.S. Civil Rights Commissioner, and monitoring legislation relating to PreK-12 public education while working for a non-partisan advocacy group in Sacramento, CA.

As Legislative Chair, Cindy will monitor of legislative activity in Washington that impacts workforce development, and share developments with Maryland IAWP members via email, newsletter articles and presentations at educational institutes.

**Leonarda Vicky Geiger** is a graduate of the University of Santo Thomas Manila, Philippines, with a Bachelor of Science degree in

Psychology. She began her years at the university just as the late President Marcos declared Martial Law in 1972. Although all civic and social activities on campus were banned under Martial Law, Vicky and her fellow Filipino University students continued extracurricular activities to enrich their belief in freedom and social justice.

After graduation, Vicky worked in Personnel, taught in a Head Start program and kindergarten, and enrolled in graduate school to study Abnormal Psychology. In 1978 she married and joined her husband in the United States, where she raised three children.

Since 1997, Vicky has been an Employment Specialist at Rehabilitation Opportunities Inc. (ROI), a partner in the Montgomery County workforce development system. Vicky's role is to support the employment of individuals with developmental disabilities by helping them develop a résumé, hone interviewing skills, and find and maintain a position. After employment, ROI customers continue to receive commuting training, job training, drop-in supervision and coaching at the job site. The program's goal is to build self-reliance through meaningful, long-term employment for a brighter, more independent future.

As International Chair, Vicky will keep members informed on workforce development issues from a global perspective, highlighting international workforce activity in the newsletter and at the Spring and Fall Institutes.

Welcome aboard, Cindy and Vicky!

## **One-Stop Centers Helping Ex-Offenders - It Makes Good Cents!**

The importance of Offender Re-entry has finally been realized across the country and at all levels of the correctional and workforce system. It's not just a humanitarian issue of setting offenders back on a more positive path through

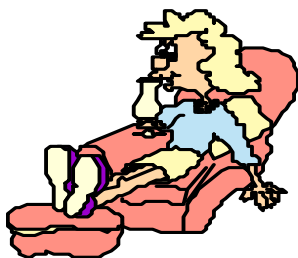
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helping them find gainful employment, although it is that. It's also an economic and safety issue. Citizens and policy makers alike are beginning to realize that "lock them up and throw away the key" is getting mighty expensive. Not only that, it's having a job that seems to have the most dramatic impact on offender recidivism. And when an ex-offender is out and working he or she is paying taxes rather than consuming them.

While many correctional facilities have employment programs of one sort or another, what's unique about the Montgomery County Offender Re-Entry Program is its satellite One-Stop Career Center based at the county jail. It assists inmates to get ready for job search while still incarcerated and makes them familiar with available One-Stop career services. And when inmates learn all about the resources their county One-Stop has to offer, you can see them begin to think, "Maybe I can make it." Montgomery County's doing its best to make sure they will.

Submitted by Joyce Reimherr, Re-entry Employment Service Coordinator, MontgomeryWorks

## Retiree's Corner



When Jean [McDermott, Retiree Chair] first ask be to write a little something about how my retirement was going, I thought that I may have a hard time sitting down and doing this, then I thought – Bill - you have written so many PEP's (Performance Evaluations) that this should be a piece of cake.

Most of last year I spent taking a few weekend trips. While at home I golfed a lot and watched little league baseball and pee wee football. I have been retired for over a year now and I have been through some medical problems that have prevented me from doing some of the things that I had planned on doing.

Sometime around January 1<sup>st</sup>, I took my regular trip to my family doctor, who sent me to take some tests at the hospital. Soon after, he sent me to see a cardiologist who took more tests, and to make a long story short it was determined that I had a narrowing of the aortic valve entering the heart which was brought on by some sort of calcium build up. At the end of March, I had the operation to replace the valve and while they were in there they gave me a triple bypass for good measure. I have to take the blood thinner Coumadin because I had a metal valve put in that is suppose to last me the rest of my life. I have read that Coumadin was first used as a rat poison – Hum – Makes you wonder...

I am well on my way to recovery now and looking forward to a trip with my wife to Florida to see her sisters and brothers. Also, my grandson played summer baseball and my granddaughter performed at the Embassy Theater in Cumberland in August. (Way Way Off Broadway) She played Penny the dog in **101 Dalmatians**. They say she is a natural. At eight years old, I call her my little rising star. I hope to see everyone later this year at the Fall Institute.  
Bill Kelly, IAWP Retiree

**Attention Retirees:** We would love to hear about what is going on in your life. Drop an e-mail to the Retiree Chairperson – Jean McDermott at [muzy2@netzero.net](mailto:muzy2@netzero.net) or Denise Carey at [dcarey@dlr.state.md.us](mailto:dcarey@dlr.state.md.us) and we'll share your news with your fellow IAWP members.



## Cook's Corner

Our first Maryland IAWP cookbook, **Munchies, Morsels and Main Courses**, was so successful  
(continued on page 5)

that its readers are begging for more. We won't be publishing a new cookbook any time soon, but we will try to feature a recipe in each issue of ***The Voice of the Chesapeake***. For those of you who haven't purchased your cookbook yet, we still have several available. Contact any board member to pick one up today.

***Featured Recipe:***

**Pistachio Pudding**

1<sup>st</sup> Layer:

1 C all-purpose flour

1 stick fat-free margarine

½ C chopped nuts (pecans)

Mix and pat into pan. Bake for 12-15 minutes at 350°; let cool.

2<sup>nd</sup> Layer:

12 oz. fat-free cream cheese

1 C powdered sugar

1 C fat-free Cool Whip

Mix together and spread on cooled crust.

3<sup>rd</sup> Layer

2 pkgs. Pistachio pudding

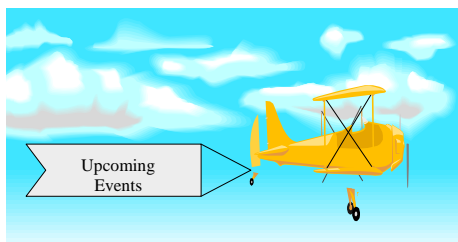
3 C fat-free milk

Mix pudding with milk and spread on top of 2<sup>nd</sup> layer.

4<sup>th</sup> Layer

Top with fat-free Cook Whip. Optional: alternative to pistachio pudding could be strawberry pudding and top with strawberries before you serve!

Contributed by: Pauline Sands, AAWDC



• **District IV Conference**

West Virginia, Virginia, DC and Maryland,  
hosted by The Maryland Chapter IAWP  
Hagerstown, MD  
November 2, 2007

• **95<sup>th</sup> International IAWP Conference**

Richmond, VA  
June 8 – 12, 2008.

• **Did You Share the Pickle?**

A "Pickle" is an example of outstanding customer service. If you have a pickle you shared or witnessed, please tell us about it and we will publish it in the next newsletter. All submissions are due by October 15, 2007. E-mail to [dcarey@dllr.state.md.us](mailto:dcarey@dllr.state.md.us)

**Maryland IAWP Executive Board**

Suzette Snyder, President  
([ssnyder@dllr.state.md.us](mailto:ssnyder@dllr.state.md.us))

Vacant, President Elect - Membership Chair  
Nancy Fink, 1<sup>st</sup> Vice President - Education Chair  
([nfink@dllr.state.md.us](mailto:nfink@dllr.state.md.us))

Denise Carey, 2<sup>nd</sup> Vice President - Communications  
Chair

([dcarey@dllr.state.md.us](mailto:dcarey@dllr.state.md.us))  
Faye Gossert, Treasurer  
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Robert Pelletier, Immediate Past President and  
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Susan Gallagher, Awards Chair  
([sgallagher@awwdc.org](mailto:sgallagher@awwdc.org))

Zella Brown, Veterans Chair  
([zbrown@dllr.state.md.us](mailto:zbrown@dllr.state.md.us))

Vicky Geiger, International Chair  
Sharon Mike, International Educational  
Development Committee Chair  
([smike@dllr.state.md.us](mailto:smike@dllr.state.md.us))

Cindy Quail, Legislative Chair

*Voice of the Chesapeake* is the newsletter of the Maryland Chapter of International Association of Workforce Professionals (IAWP). Denise Carey edits *Voice of the Chesapeake*. Articles should be submitted by the 15<sup>th</sup> of the month to Denise Carey, *Voice of the Chesapeake* Editor, DLLR, Anne Arundel One-Stop Career Center, 7480 Baltimore-Annapolis Boulevard, Suite 100, Glen Burnie, MD 21061 or [dcarey@dllr.state.md.us](mailto:dcarey@dllr.state.md.us).

Maryland IAWP website - [www.iawpmaryland.org](http://www.iawpmaryland.org)